The new normal of corporate training under the pandemic



#### **Hugo Lau**

Project Manager, Impacts Technology Limited



#### **About our team**

- Start working on e-learning since 2010, based in Hong Kong
- Focus on developing e-learning/ corporate training technologies
- Spin-off company from HKU e-learning development lab
- Serving users in Hong Kong, Macau, China and overseas

# Corporate we have served...













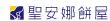














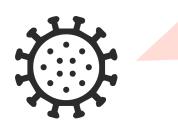


#### More about our team

- HKICTA x 6
- Represent HK in APICTA
- HKCS OICTAA x 2
- 15-top cloud application by HKPC
- TSSSU@HKU x 2



# Stay ahead of corporate training initiatives during a pandemic



There is potential fourth wave of outbreak. Hence adapting workplace learning is needed.

# Stay ahead of corporate training initiatives during a pandemic



Learning culture online will be more mature after the pandemic.

# Stay ahead of corporate training initiatives during a pandemic



Keeping employees safe and reducing risk has displaced cost as the key driver behind digital learning.

# I7 iTrain

A self-learning VOD solution

# iTrain

#### What is it?

- Mobile-based MOOC
- Study and assessment
- Distribute training materials & activities



## iTrain - advantages

- Enhance staff training interest
- Track users learning progress
- Save resources for time & venue
- Stay online & keep social distance, reducing risk during pandemic
- Support different devices

#### Learning Path 學習流程

Learn through short video / PDF / etc. 透過短片 / PDF等教材學習

2

Assess trainees through quiz 透過測驗·以評估理解程度



Collect feedbacks from trainees through "Course Evaluation" in order to improve the course 以課後問卷收集學員對課程的意見,從而改善課程

4

Recommend the course to others, encourage more colleagues to learn 推薦課程給其他同事‧鼓勵同事一同學習

#### Backend Management 完善後台管理

hut

Submit quiz / discussion 提交小測 / 討論 4

Process user data 處理用戶數據

Generate reports 製作報表







Get course materials 接收課程內容 2

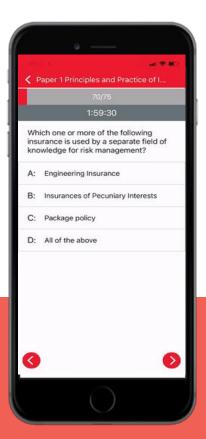
Manage & Create course / quiz

管理及創建課程/小測

# Self revision through mock exam

Trainee can complete mock exams and do revision.





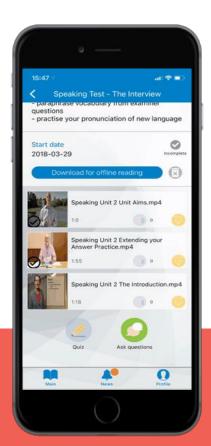
# Follow trainees' learning progress

By migrating your company structure to iTrain, managers can follow trainees' learning progress and provide feedback.



#### **Discussion board**

- Users can comment or like each other's post
- Students can learn more through interaction and stay interested





# Scorm compatible

- Sharable content object reference model
- Compatible with other e-Learning softwares



# Effect of pandemic on face-to-face training

- Social distancing causes face-to-face training difficult
- Foreign trainer could not come to Hong Kong
- Livestream platform has limited tools for training

# iClass Corporate

Interactive training solution

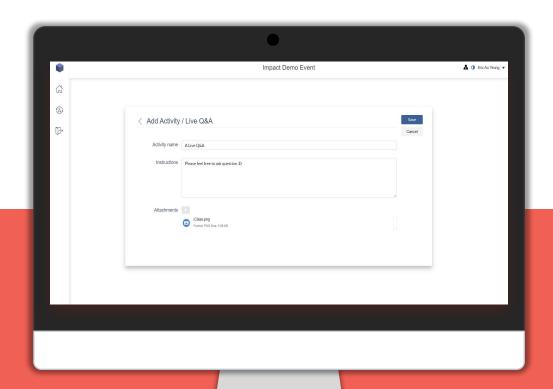
# iClass Corporate

What is it?

An online platform to host and facilitate training by providing

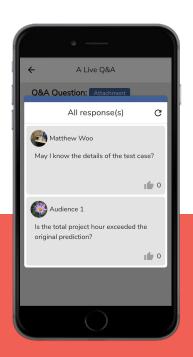
- Interactive activities
- Reduce barrier between speaker and audience
- Data analysis

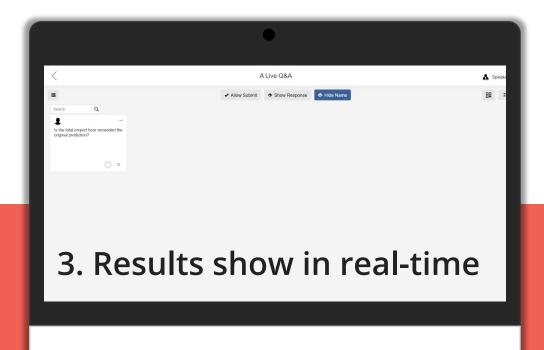
# iClass Corporate - Demo (Q+A + Voting)



1. Speaker setup

# iClass Corporate - Demo (Q+A + Voting)





2. Audience response



#### **Live Polling**

Audiences vote using their mobile devices. Results are shown in real-time as pie chart and table.



#### **Live Q&A**

Audiences raise their question(s) in free-form text in the Q&A session.



#### **Short Quiz**

Showing score in real-time. Question types include matching, multiple-choice and fill-in-the-blank.



### **Brainstorming**

Audiences response are shown in real-time as different format, such as tag cloud, list view and pie chart.



#### **Drawing**

Audiences submit their drawing answers. Results are shown in real-time on the projector.



#### **Upload**

Audience can upload their video as a response. Results are shown in real-time on the projector.



#### **Text**

Audience can see the text information in each topic. It can be subtitle or additional detail of the activity.



#### Website

Audience can visit the hyperlink attached in the event.

# iClass Corporate - advantages

- No more hassle on switching between applications (Multiple in-class activities)
- Real-time feedback and statistic
- Multi-platform (iOS/AN/Web)
- Local team support



## How it works together?

- Live hosting the training with stream
- Share screen to show the activities



**Livestream App** 

- Setup multiple type of activities
- Live response from audience
- Full control on response display
- Analysis response data and show it

**iClass Corporate** 

## How it works together?

 Attend the training via livestream



- Interact with the host via different activities
- Browse attachments (pdf, mp3, mp4)
- Mobile/PC platform supported

iClass Corporate



## **Contact us**

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