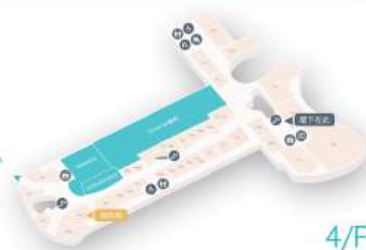


Captivating Self-service Experience in Lifelike AI

自然像真人工智慧
嶄新自助服務體驗

Hey can you find
coffee near me?



邊度申請免費泊車？



哪裏可以找到提供素食的餐廳？



人工智能服務大使 A.I. AMBASSADOR

Asiabots 推出嶄新 O2O 人工智能客戶服務方案 - 人工智能服務大使。與市面上的機械人不同，人工智能服務大使著重於與用戶的溝通，揉合了多個由 Asiabots 自行研發的人工智能技術，如：語音識別 (ASR)、自然語意處理 (NLP) 及語音合成 (TTS)，人工智能服務大使以像真的動作和表情、自然流暢的聲音和智能的 AI 腦袋即時提供服務予用戶，像真人客服一樣處理客戶查詢。

Asiabots' A.I. Ambassador is a revolutionary O2O A.I. customer service solution to enhance better digital service. Differentiated from the hardware robots in the market, A.I. Ambassador emphasizes its conversational artificial intelligence technologies. Leverage the power of self-developed engines, Automatic Speech Recognition (ASR), Natural Language Processing (NLP) and Text-to-Speech (TTS) engine, A.I. Ambassador appears with humanoid facial expression and posture, human-like natural voice and smart 'brain' to provide instant service automatically, handling customers' enquiries like a real human customer service agent.



功能特色 Features



處理客戶查詢

人工智能服務大使可以自動以擬人的人工智能聲音來回答用戶查詢，同時以預先輸入的回應，以文字、圖片或影片等多種方式處理用戶的問題。

Enquiry

A.I. Ambassador could answer customer enquiries and questions with its humanlike A.I. voice automatically with pre-trained text answers, images, videos, and even more.



客戶分流

人工智能服務大使可主動與用戶對話，了解其需要後分流客戶到相應的客戶經理，於客戶甫抵達時即時照顧用動，有效提升工作效率及穩定服務質素。

Ticketing

A.I. Ambassador could categorize users by asking client's needs and assign a proper service provider to serve the guest. Taking care of your valuable guests once they have arrived, A.I. Ambassador could enhance the working efficiency and ensure the service quality.



無人智能禮賓

人工智能服務大使可協助用戶完成簡單流程，如：填妥表格、訪客登記等，大使能提供導覽及接駁真人客服等功能，服務大使將成為新世代的智能禮賓。

Unmanned Concierge

A.I. Ambassador could assist the users in completing simple tasks, such as form filling, visitor registration, and more. Capable of showing a directory and live chat routing, the ambassador will be your next-generation unmanned concierge.



Use Case 1

智慧城市 Smart City

處理各種場景客戶服務詢問，接駁各種公共服務系統

Handling different customer enquiries for government enquiries for government department

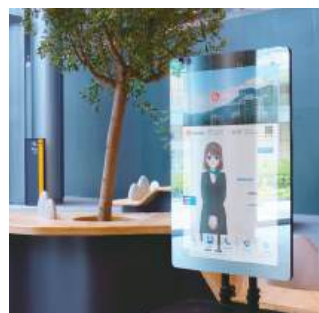


Use Case 2

智慧金融 FinTech Teller

提供貼心金融服務予您的每位尊貴客戶

Providing customized financial service for every clients



Use Case 3

物業管理 Property Management

接駁IoT物聯網控制不同裝置，以物業管理大使服務客戶

Integrating with IoT systems to act as a multi-functional property manager



Use Case 4

智能零售 Smart Retail

主動與潛在客戶進行互動，尋找潛在商機

Engaging proactively with potential customers

擬人AI聲線 實現幻想

Unprecedented A.I. Voice

Asiabots 把人工智能化作可視及可聽的實體，利用 Asiabots 自行研發的語音合成 (TTS) 技術，人工智能服務大使即時合成自然像真的人工智能聲音提供客戶服務，而 Asiabots 為您提供多款 AI 聲線，處理不同語言及場景的需要。

Asiabots visualizes A.I. into something visible and audible. Leverage the power of Asiabots' self-developed Text-to-Speech (TTS) engine, A.I. Ambassador serves your clients with its humanlike A.I. voice generated instantly, while Asiabots serves you a variety choice of A.I. voices with different languages.

專屬企業代言 隨您所想

Customize your 2.5D Ambassador



隨心定制您的專屬企業代言大使，由五官、髮型、衣服至飾物，皆可按客戶所需而貼心訂制，定可完美符合不同企業形象。

Customize your own 2.5D A.I. Ambassador with a variety of changeable eyes, hairstyles, outfits, and accessories. Your ambassador would best fit your brand image with its unique and decent appearance.



數字王國強勢加盟 All-Star Team with Digital Domain

於 Asiabots 的人工智能服務大使中使用數字王國的虛擬數字人，擬真人 Sabrina 與 Star 隨時為您提供優越服務。

Using Digital Domain's virtual digital human in Asiabots' A.I. Ambassador, Virtual Human Sabrina and Star are always ready to provide decent service to you valuable ones.

