

The ABC's of Work From Home on Special Work Arrangement for Government Employees

政府僱員在家工作 特別安排的 ABC

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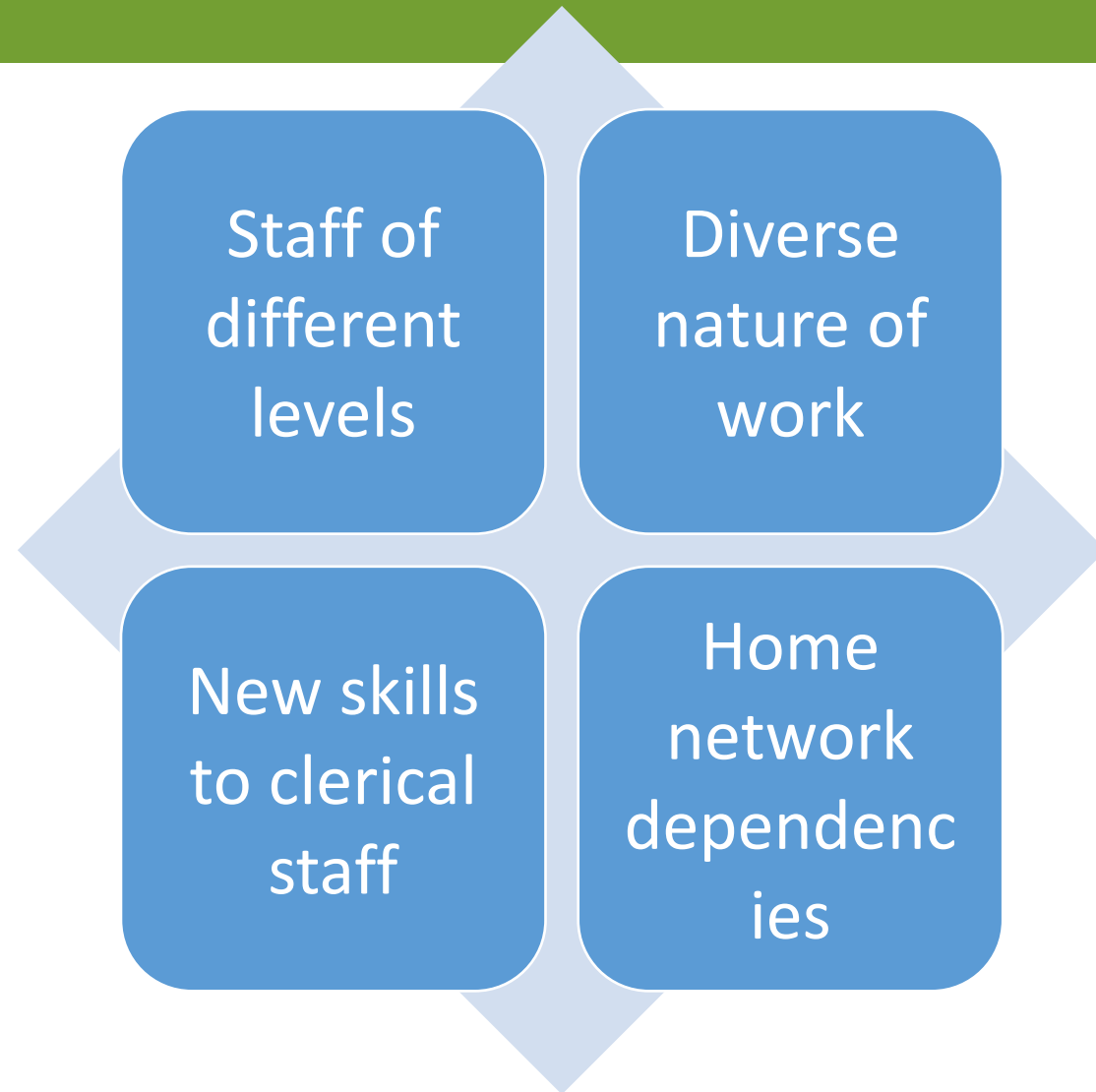
Work From Home



- Period from January to August 2020
- OGCIO as an example
 - over 1000 staff/contractors;
 - > 10 office locations
- Non-stop - critical government IT infrastructure/new initiatives
- Great Challenges !!!



Difficulties and Challenges



Adaptive



A - Adaptive



- **D**ifferent use cases
- **A**n anywhere, any means, any device
- **N**eeds to address quickly
- **C**apacity enhancements
- **E**xpandable and flexible

=> **Open minded**



Business



B - Business



- **B**usinesses to continued
- **I**nfrastructure – Normal operation
(GovCloud, GNET, CCGO, GCN and Internet gateway)
- **G**et the most out of social distancing
- **S**ecurity remains our focus

Initiatives besides WFH :

Home Quarantine Support, etc.

Collaboration



C - Collaboration



- **M**eetings as usual – virtual
- **A**ll project development continued
- **G**ood use of tools/shared resources
- **A**fter accustomed to WFH, Collaboration better
- **S**eminar and training continued



Plan Ahead – “New Normal”

- **N**etwork and VPN capacity
- **A** variety of Mobile devices
- **S**ecurity – never compromise
- **A**daptive – enable technologies; scalable
- **C**ost and User acceptance



*Store up grain
against famine*

Way Forward

- **O**GCIO - IT Pioneer & Work Smart
- **B**e vibrant and open minded
- **E**nlisted with market partners

